

## DUOS BRAIN MANAGEMENT TM SUPPORT SERVICES PVT. LTD.

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Delhi-NCR, Ahmadabad, Mumbai, Pune, Bengaluru, Chennai, Hyderabad, Kolkata

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Service Charter for Glass Scratch removal (clear glass only)
(also called façade restoration service)

Service ID: SID DBMSS Pvt 15 SAC Code: 999613, Rate – 18 %

"The Glass scratches removal service "Alias" "Façade restoration service" includes the following:"

- 1. Removal of scratches from glass surface.
  (Investigate cause of scratches, which can come from use of abrasive material used for cleaning, birds etching, and Wiper burns in car).
- 2. Removal of heavy stains of "Hard water scales, cement marks, welding marks", Paint over drips & Over sprays, graffiti & other stubborn stains.
- 3. Removal of Acid rain etching, Bird poo scales. Old sticker marks, calcium deposit, dead bug bodies, droppings from trees –SAP (fluids) & other glass imperfection from glass surfaces.

High Rise Building envelope maintenance services — Façade cleaning, Façade testing & inspection, Sheet supply repair retrofit, glass supply installation, silicone repair —refilling, Supply & installation of new façade access systems (BMU, cradles, monorails, jibs, eyebolts), AMC of façade access systems, Testing of façade access systems (FAS), Rental of FAS (cradles, boom lifts, scaffolds, cherry picker), painting work(exterior), stone cleaning polishing & repair(outer façade), civil & repair work at height(plumbing, electrical), pest control at height (bee hive removal), glass scratch removal (only clear glass), Specialized Cleaning at height (ceiling, warehouse, factory floors), signage repair & maintenance, Wind Mill maintenance.